



Evaluation

Carers Rights Day 2016

1. Has today been helpful? Please tick as appropriate	
14 Yes	1 No
<ul style="list-style-type: none"> • A very clear picture of the current legislation position and the Council's approach. • I thought that all of the presentations were excellent and carer's worries came over strongly. • The contributions by Dr Marsh, Baroness Pitkeathley on the **, intelligent and moving questions and comments by the audience made the whole event very worthwhile. • Good to see face to names from Council. • Expert help from professional contributor and good questions from the floor. • The points raised by Baroness Pitkeathley were informative and useful to me but not the future support for Carers session. 	<ul style="list-style-type: none"> • It was quite interesting listening to the Baroness. • Still we are finding authorities are not listening. • The only part that I didn't agree with was speakers treating us as uninformed, facts stated were sometimes incorrect. Time wasting. • It is always interesting to gather information, reactions and talk to like-minded people. • First time here - astounded at all the good work that is being done by and for carers. • Good to put faces to names.

2. Please tell us your reasons for attending today's event (tick all that apply)		
8 To help me to cope better and continue in my caring role	11 To meet and talk to other Carers	15 To gain knowledge / be better informed about Herefordshire Carers Support and Carer issues in general
<ul style="list-style-type: none"> • To get support as I am physically and emotionally exhausted. • Our opportunity to have a say in our caring role. To act as an advocate for those unable to attend. 	<ul style="list-style-type: none"> • It is important to take part as so many Carers cannot due to commitments. 	

3. Did today's workshop help you (tick all that apply)

14 To cope better and continue in my caring role 9 To meet and talk to other Carers 10 To gain knowledge / be better informed about Herefordshire Carers Support and Carer issues in general

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| <ul style="list-style-type: none"> No because I felt we are not being heard. I found listening to Carers speaking of their experiences most interesting. I cannot bring myself to answer any written questions - the exercise upsets me too much. All support has been withdrawn from my husband and from me. The social worker who visited me to assess me told me that there was no point in giving me an assessment if I had savings. He offered me membership to a gym or a massage. I declined both. Officially, am I still a Carer? I am only acknowledged by Herefordshire Carers Support so thank you! The presentation by all three officials was patronising and non-informative in the mode it was presented. Another commentator described it as frivolous and I agree - totally inappropriate for the serious issues the workshop was purporting to address. | <ul style="list-style-type: none"> To realise just what terrible lives some Carers have. My questions were not answered. Yes. Herefordshire Carers Support give us the support, encouragement to go forward - think positive. It was frustrating at times (play your cards right), rewarding at others. GP's real sincerity receiving reward for his practice and acknowledging work Carers do). Found 'facts and figures' rather misleading. Not representative of what we know to be the real needs. As usual no real answers to most questions from the panel. |
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4. Please rate the following (5: excellent, 1: Poor)

Venue					Timings					Subject / Content				
8	6	2	0	0	10	4	2	0	0	5	2	6	2	1
5	4	3	2	1	5	4	3	2	1	5	4	3	2	1
<ul style="list-style-type: none"> Problems with parking. Very grateful for disabled entrance being open. It would have been more appropriate for the speakers to listen to Carers. We need to work in partnership/ Felt it was a waste of time - Council part! Other parts very good!! Carers Support - great work!! Car parking arrangements were poor. The car park was full but still taking money. 					<ul style="list-style-type: none"> Though perhaps less Council talking at us. What would we do without Herefordshire Carers Support? Update car parking pre-meetings. Prior information regarding the difficulty of parking now that the railway car park is full by ordinary public parking and no arrangement of overflow with Sainsbury's would have been very helpful. 									

5. Have you attended any of our training/events/activities before?

Training		Events		Activities/Outings	
11 Yes	3 No	14 Yes	1 No	10 Yes	3 No
Please include any comments about the above here:					
<ul style="list-style-type: none"> I should like to attend activities but do not have enough support in my caring role. Cart Shed - lovely day out. 			<ul style="list-style-type: none"> I still say "who cares for the Carers? Herefordshire Carers Support does!" Thank you. 		

6. Based on today's event, do you think you will attend future events?

15 Yes

0 No

2 Unsure

7. Would you like any further information, help or support from Herefordshire Carers support?

5 Yes

0 No

9 Not at the moment

Yes (please give details):

- | | |
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| <ul style="list-style-type: none">• I'm following up the offer of 'back to work' information.• I need some practical help as I am caring for two people in different counties.• I would like to continue to receive the newsletter. | <ul style="list-style-type: none">• Struggling to share care information about my Son.• Support, help and Carer based. |
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Additional comments:

- | | |
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| <ul style="list-style-type: none">• Not easy to hold several sheets of paper on your knee and write legible. | <ul style="list-style-type: none">• Thank you all. |
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